



Resilience and Advancement Resources for Oakland

Updated March 2022

This document includes information on the following resources and service providers:

Employment & Career Services – Young Adults

- Beyond Emancipation
- Civicorps
- Youth Employment Partnership

Employment & Career Services – General

- Center for Employment Opportunities
- Cypress Mandela Training Center
- Goodwill of the Greater East Bay
- Lao Family Community Development
- Oakland Adult & Career Education
- Oakland Private Industry Council
- Peralta Services Corporation
- Success Centers
- The Unity Council
- West Oakland Job Resource Center

Money Management and Credit Counseling

- Operation Hope – Hope Inside Bank of the West
- Money Management International

PG&E Cost Assistance

- Low-Income Home Energy Assistance Program (LIHEAP)
- California Alternative Rates for Energy Program (CARE)
- Family Electric Rate Assistance Program (FERA)
- Arrearage Management Plan (AMP)

Employment & Career Services – Young Adults

Beyond Emancipation	
Offerings: Employment assistance, life skills	
beyondemancipation.org	(510) 677-7696
675 Hegenberger Road, #100, Oakland CA 94621	
Eligibility	Serves current and former foster care and probation youth ages 14-24 with a connection to Alameda County
Enrollment Process	If you would like to make a referral to Beyond Emancipation or need more information, please call (510) 667-7696 and ask to speak to the Worker of the Day

Civcorps	
Offerings: Civcorps operates two social enterprises: Environmental Management and Recycling, which allow them to provide paid conservation job training and internships.	
www.cvcorps.org	(510) 992-7800
101 Myrtle Street, Oakland CA 94607	
Eligibility	Individuals aged 18-26 years old
Enrollment Process	Complete online initial job application at www.cvcorps.org or call 510 992-7800 and press #2 for more information.

Youth Employment Partnership	
Offerings: Full-time, summer, and after-school employment and job training for youth; job training, supplemental education, high school diploma, and college access resources for young adults.	
www.yep.org	(510) 534- 3447
2300 International Blvd, Oakland CA 94601	
Eligibility	Individuals 16-24 years old
Enrollment Process	Online application www.yep.org

Employment & Career Services – General Population

Center for Employment Opportunities	
Offerings: Employment support, job placement, and training for individuals who were previously incarcerated.	
www.ceoworks.org	(510) 251-2240
464 7th St, Oakland, CA 94607	
Eligibility	People who have recently returned home from incarceration
Enrollment Process	Referral from Probation Officer. Please call the organization for more information.

Cypress Mandela Training Center	
Offerings: 16-week pre-apprentice construction and life skills training, along with employment assistance.	
www.cypressmandela.org	(510) 208-7350
977 66 th Ave, Oakland CA 94621	
Eligibility	Bay Area residents over 18 years old
Enrollment Process	Online Application. Please complete initial application online for next training cohort at www.cypressmandela.org

Goodwill of the Greater East Bay	
Offerings: Workforce development services, including job readiness training, computer literacy, hands-on realistic work experience and employment placement services	
www.eastbaygoodwill.org	(510) 698-7215
10800 International Blvd, Oakland, California 94601	
Eligibility	Residents of Alameda, Contra Costa, and Solano counties 18 years and older
Enrollment Process	Attend orientation session. Contact Career Center for more details

Lao Family Community Development – 3 Locations		
Offerings: Career advising, job preparation and search support in more than 30 different languages. Connections to community resources to address barriers to successful employment		
www.lfcd.org		
Eligibility	Oakland residents 18 years and older, including refugees and asylees, limited English and native English language speakers	
Enrollment Process	Call or visit an office.	
Headquarters/Main office	2325 East 12 th Street, Suite #226, Oakland CA 94601	(510) 533-8850
North County Region 1	7200 Bancroft Way Suite #140, Oakland CA 94605	(510) 788-2588
North County Region 2	2000 San Pablo Ave, Floor 2, Oakland CA 94612	(510) 838-1077

Employment & Career Services – General Population

Oakland Adult & Career Education	
Offerings: Vocational readiness programming: Pre-Apprenticeship, Math, English as a Second Language (ESL) educational support, workplace support for adults with disabilities, high school diploma and General Education Degree (GED) support	
www.ousd.org/oace	(510) 879-1400
2607 Myrtle Street RM 122, Oakland CA 94607	
Eligibility	Oakland residents 18 years and older
Enrollment Process	Complete intake form online or call (510) 879-1400

Oakland Private Industry Council – 3 Locations		
Offerings: Resumé preparation and review, basic computer training, job search and interview support, vocational training		
www.oaklandpic.org		
Eligibility	Oakland residents 18 years and older	
Enrollment Process	Attend an informational session. Register online at www.oaklandpic.org/employment-services	
West Oakland Neighborhood Center	1801 Adeline St., Ste 209, Oakland CA 94607	(510) 419-0392
Oakland Career Center	268 Grand Ave., Oakland, CA 94610	(510) 858-6742
Eastmont Employment and Career Center	7200 Bancroft Way, Oakland CA 94605	(510) 328-4505

Peralta Services Corporation	
Offerings: Social enterprise provides transitional employment opportunities	
peraltaservicecorporation.com	(510) 535-5027
3301 East 12 th Street, Oakland CA 94601	
Eligibility	Oakland residents
Enrollment Process	Please call (510) 535-5027 for more information

Success Centers	
Offerings: Employment placement assistance and job training opportunities	
www.successcenters.org	(510) 482-1738
2577 MacArthur Blvd, Oakland, CA 94602	
Eligibility	Various programs to meet specific populations
Enrollment Process	Please contact the organization at (510) 482-1738

Employment & Career Services – General Population

The Unity Council – Fruitvale Neighborhood Career & Resource Center	
Offerings: Employment search and placement assistance, connections to community resources, and public benefits enrollment support, in English and Spanish	
unitycouncil.org/program/career-center	(510) 535-6101
1900 Fruitvale Avenue, Oakland CA	
Eligibility	Oakland residents
Enrollment Process	Complete online initial intake or for more information call 510-535-6101. Online intake form is available in Spanish and English

West Oakland Job Resource Center	
Offerings: Training in warehouse and construction jobs; Transportation, Distribution, Logistics (TDL) Pre-Apprenticeship Training; financial coaching	
unitycouncil.org/program/career-center	(510) 419-0509
1801 Adeline St 2nd Fl, Oakland, CA 94607	
Eligibility	Oakland residents 18 years and older
Enrollment Process	Attend an orientation on Tuesdays from 9:30am-11am.

Money Management & Credit Counseling

Operation Hope – Hope Inside Bank of the West	
Offerings: Credit and money management, small business development, homeownership	
www.operationhope.org	(510) 519-7708
30362 East 9 th Street, Oakland CA 94601	
Enrollment Process	Complete online enrollment form

Money Management International	
Offerings: Financial coaching, credit and debt counseling/repair, budgeting/savings plan	
www.moneymanagement.org	(510) 636-9397
1901 Harrison Street, #1100, Oakland CA 94612	
Enrollment Process	Call (510) 636-9367 and provide your zip code and you will be assigned a counselor in your area.

PG&E Energy Cost Assistance

Available programs for households	Eligibility Requirements
<p>Low-Income Home Energy Assistance Program (LIHEAP) provides up to \$1,000 in financial assistance to pay your eligible household energy costs including your bill for heating, cooling and home weatherization expenses.</p>	<p>REACH is available only once within a 12-month period for eligible customers.</p> <p>Program eligibility is based on federal income guidelines.</p>
<p>California Alternate Rates for Energy Program (CARE). A monthly discount of 20% or more on gas and electricity.</p>	<p>Participants qualify through income guidelines or if enrolled in certain public assistance programs.</p>
<p>Family Electric Rate Assistance Program (FERA). A monthly discount of 18% on electricity only.</p>	<p>Must be a household with three or more people. Participants qualify through income guidelines.</p>
<p>Arrearage Management Plan (AMP) A payment plan option to help qualifying residential customers reduce unpaid balances on their bills.</p>	<p>To be eligible for this plan, you must be a residential customer and meet all the following eligibility requirements. You must:</p> <ul style="list-style-type: none"> • Be enrolled in one of PG&E's financial assistance programs, CARE or FERA. • Owe at least \$500 or more on your gas and electric bill, or owe at least \$250 or more on your gas bill (applies to gas-only customers). • Be more than 90 days past due. • Be a PG&E customer for at least 6 months, and have made at least one on-time payment
<p>For more information about these services please contact PG&E at 1-800-743-5000 or go to the company's website at www.pge.com and click on "get payment assistance."</p>	